

WARRANTY POLICY

TEN YEAR LIMITED WARRANTY

Falcon Waterfree guarantees our vitreous china and stainless steel urinal bowls to be free of defects in material and workmanship for a period of ten (10) years, commencing on the date of installation. Within the guarantee period, Falcon Waterfree will eliminate, free of charge, any defect in the urinal bowls resulting from defects in material or workmanship either by repairing or exchanging parts, or exchanging the urinal bowl as Falcon Waterfree may decide in its sole discretion. Falcon Waterfree is not responsible for removal or installation costs, nor is Falcon Waterfree responsible for any incidental or consequential costs or damages at any time.

This guarantee is void under the following circumstances:

- Damage arising from defects which have a negligible effect on the value and operation of urinal bowl(s);
- If repairs are undertaken by unauthorized persons;
- Damage caused by misuse, accident, fire, and other acts beyond human control;
- Use of non-authorized Falcon parts or cartridge replacement; and
- If ownership of the urinals changes at any time during the ten (10) year warranty period.

Note: The Falcon Waterfree urinal system is designed to deliver optimal performance, when installed and maintained in accordance with Falcon's documented procedures, while meeting code requirements. Alteration or substitution of Falcon Waterfree components will nullify product certifications, and may cause the facility in which it is installed to be in violation of building and/or plumbing codes and subject to fines.